

✿ Care services of Shin-ai, ltd ✿

We provide various care services including long-term care insurance system and support services that is not covered by insurance.



Day service Shin-ai

Address 761, Ikeda, Suruga-ward,
Shizuoka-city, Shizuoka-pref., Japan
TEL: +8154-295-9863
FAX: +8154-295-9864



Day service Shin-ai II

Address 223-3, Ikeda, Suruga-ward,
Shizuoka-city, Shizuoka-pref., Japan
TEL: +8154-295-9361
FAX: +8154-295-9362



Day service Shin-ai III

Address 228-2, Ikeda, Suruga-ward,
Shizuoka-city, Shizuoka-pref., Japan
TEL: +8154-295-9461
FAX: +8154-295-9462



Home care assist center Shin-ai

Address 767-1, Ikeda, Suruga-ward,
Shizuoka-city, Shizuoka-pref., Japan
TEL: +8154-655-9010
FAX: +8154-655-9011



Home nursing center Shin-ai

Address 756-13, Ikeda, Suruga-ward,
Shizuoka-city, Shizuoka-pref., Japan
TEL: +8154-263-0577
FAX: +8154-263-0578



Home care center Shin-ai

Address 767-1, Ikeda, Suruga-ward,
Shizuoka-city, Shizuoka-pref., Japan
TEL: +8154-262-8872
FAX: +8154-262-8883



Shin-ai assist service

Address 767-1, Ikeda, Suruga-ward,
Shizuoka-city, Shizuoka-pref., Japan
TEL: +8154-262-8872
FAX: +8154-262-8883



Shin-ai home Tegumi

Address 767-1, Ikeda, Suruga-ward,
Shizuoka-city, Shizuoka-pref., Japan
TEL: +8154-262-8872
FAX: +8154-262-8883



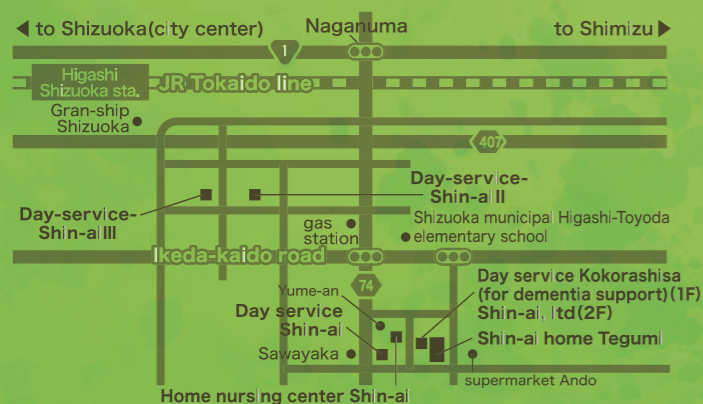
Kokorashisa

Address 765, Ikeda, Suruga-ward,
Shizuoka-city, Shizuoka-pref., Japan
TEL: +8154-295-5230
FAX: +8154-295-5231



To live your own life peacefully.

Shin-ai, ltd



Shin-ai, ltd

765, Ikeda, Suruga-ward, Shizuoka-city, Shizuoka-pref., Japan

Phone: +8154-295-9861

F A X: +8154-295-9862

<https://www.shinaiwel.com/>



We create the community where you can live peacefully.

To live your own life peacefully.

Trust & Love from the care staff

We believe in and support our coworkers who share Shin-ai's vision and kindness with joy

We give clients our Heart & Love

As professional care staff, we improve resourcefulness and their care skills.

Trust & Love from the care staff

We give clients our Heart & Love

Hospitality & Love for all our customers

Deep respect for the communities

True care from Shin-ai, ltd

"Shin-ai has several meanings like these..."

Hospitality & Love for all our customers

We respect your intentions and provide care services with familiarity and love for the families of the customers.

Deep respect for the communities

We contribute to the community in cooperation with our customers, their families and all the people with in the community.

True care from Shin-ai, ltd

We provide our care services fairly and healthily that are required for the community.

Customers'opinions



I can have delicious meals and I don't have to do anything. I'm thankful to them. (Ms. IWATA)



I love singing. It's my pleasure to sing songs with everyone. My hands naturally move to music whenever I sing songs. (Ms. KOSHIO)



Every staff is nice and kind to me, so I'm grateful to them (Ms.OKADA)



The facility is beautiful and physical therapy is good. I would like to eat SUSHI at a restaurant when I am able to walk well. (Mr. HOSHIYAMA)



I want to enjoy my gardening with everyone. (Ms. SUZUKI)



Please scan this QR code and please have a look at our dairy activities. Shin-ai blog



Our mission is to support you politely from the bottom of our heart.

We've contributed to our community through various care services including long-term care insurance systems in Ikeda, Shizuoka since June,2012. We want to understand needs of people in the community relating to comfort and provide welfare services really necessary as a community welfare-based company.

We asked our staff to explain...

Q What kind of job is a care manager? What kind of company is Shin-ai ?

A We check the customer's condition and connect to care and welfare services as necessary. And we can create our own comfortable working environment at Shin-ai. Working styles change with age and stage of life. Both new employees and experienced staff can visualize best for our customers.



IZUMI machiko (care manager)

Q As a manager, have you ever been moved by anything?

A I was moved when a customer and his family said, "We were happy that the staff was always be there for us." I was also moved to see the staff members were relieved when they solved the problem as a team.



OOI Yuya (Shin-ai-home Tegumi manager)

Q What is the importance of a physical therapist in the elderly care industry?

A I have worked as a physical therapist in the medical industry for about 12 years and have experienced how the physical therapy process help recovery from disabilities. Currently, home physical therapy helps you to be more comfortable at home. However, a wider range of physical knowledge can be acquired at Shin-ai. Of course, there are many difficult situations. I think it's the most rewarding moment when I realized that the customers can do a lot more thing by themselves.



UEDA Daigo (physical therapist)

Q Why did you decide to start working as a care staff? How is your job?

A I entered this elderly care industry because my grandmother was bedridden. I enjoy making our customers happy, and that's why I love my job. Our job is sometimes difficult, but it is worthwhile and fulfilling. I'm happy to do my best for the customers.



OOTAKI Risako (care worker)

Our office management keeps a healthy working environment

I've been working here for 8 years. I've learned a lot from this company. This company helps me to grow as a person.



OOTA Miki (care worker)

Our company provides great benefits to their employees. We hand out pamphlets to share information.

I've been working here for 9 years. Even when I had problems, the experienced staff were always there to help me, so I was able to improve. I will continue to work for the company.



TAKAHASHI Ren (care worker)

Company history

- JUNE 6, 2012
Shin-ai, ltd was established.
- NOV. 1, 2012
Day service Shin-ai opened with a capacity of 10. Home long-term care support center Shin-ai opened.
- MAR. 1, 2014
Day service Shin-aiII opened with a capacity of 10.
- APR. 1, 2014
Shin-ai-assist service (a service that is not covered by long-term care insurance) started.
- JUNE 1, 2015
Day service Shin-ai III (with stay service) opened with a capacity of 18.
- APR. 1, 2016
The capacity of Day service Shin-ai changed to 18.
- APR. 1, 2017
Home care center Shin-ai opened.
- APR. 1, 2018
Shin-ai home Tegumi, residences with health and welfare services for elderly opened. (the capacity is 27)
- MAY 29, 2019
H31(2019) Shizuoka city commissioned motional function improvement business.
- NOV. 1, 2020
Day service Shin-aiII moved with stay service. The capacity changed from 10 to 18.
- JUNE 10, 2020
The office for the promotion of integrated community care opened.
- AUG. 1, 2021
Day service Shin-ai moved. The capacity changed from 18 to 32.
- APR. 1, 2022
Day service Kokorashisa (for dementia support) opened with a capacity of 12.

Summary of the company

Company name Shin-ai, ltd
 Date of establishment June 6, 2012
 Personnel Board member 3
 Full-time employee 94
 Part-time employee 39
 Total 136 (June 1, 2023)
 ●Care staff 100
 ●Care manager 6
 ●Nurse 12 ●Therapist 6
 ●The others 12
 Address of head quarter 765, Ikeda, Suruga-ward, Shizuoka-city, Shizuoka-pref., Japan